

How do I pay my Account?

You will receive a monthly statement indicating your monthly instalment payable by the 1st of the month. You can pay your account at any Spitz store, by debit order or electronic banking.

Should you wish to pay via Debit Order, this can be arranged by completing the Debit Order section on the application form.

What if I lose my Card?

Call 0861 0spitz (0861 077 489) immediately to report the loss or theft of your Card.

Lost, stolen or damaged Cards are replaced at any Spitz store at a nominal charge.

Customer Protection Insurance

With our Customer Protection Insurance Policy you can enjoy the added peace of mind with the following benefits:

- Death Cover (which covers your outstanding balance up to an amount of R7500)
- Permanent Disability (which covers your outstanding balance up to an amount of R7500)
- Temporary Disability (which covers your outstanding balance up to an amount equal to 6 months of your instalments)
- Retrenchment (which covers your outstanding balance up to an amount equal to 6 months of your instalments)

Guardrisk Insurance Company Limited (FSP No.75 for South Africa) underwrites these benefits.

for card facility queries - RCS customer care: 0861 0spitz (0861 077 489) / spitzcard@rcsgroup.co.za (Registration No: NCRCP 38)

spitz customer care: 0860 109 321 / talk2us@spitz.co.za / www.spitz.co.za

apply in-store now
for your spitz card



defining your style has
never been easier!

SPITZ

Apply now for your Spitz Card....

It's easy! Simply complete an application form and if your application is approved, you could be ready to purchase within 30 minutes! Now you're ready to put your best foot forward with our exclusive international designer brands.

What are the benefits of your Spitz Card?

- Your Spitz Card is issued in-store
- Using your Spitz Card is easy and convenient
- You can shop at any Spitz store countrywide
- Your Spitz Card can also be used at more than 12 000 RCS merchants
- Exclusive offers and promotions for Card holders
- Regular news on the latest fashions and styles
- Quick and easy transaction approval 24 hours a day
- Carrying a Card is safer than carrying cash
- You will have additional spending power and greater choice of products to buy
- No need to wait and save for that perfect pair of shoes you want right now
- Choose between straight and budget terms to suit your cash flow!
- Take advantage of flexible budget plans of 24 and 36 months for purchases of R600 or more
- Customer Protection Insurance for your peace of mind

What does the RCS logo on the Spitz Card mean?

The RCS logo on your Spitz Card means that your Card can be used for purchases at any Spitz store or at over 12 000 participating RCS merchants, countrywide. Now you can define your style with shoes and accessories

sourced from the fashion capitals of the world, but also take advantage of being able to purchase additional products and services from a vast range of retailers within the RCS network.

How does it work?

Once you have your Spitz Card you can use it for purchases of R100 or more.

Simply swipe your Card and choose one of the following payment plans to suit your budget:

- Straight (Revolving)
- 24 Months Budget (purchases over R600)
- 36 Months Budget (purchases over R600)

No deposit is required

There is no need to wait until your balance has been paid in full before purchasing again. Purchases can be made with the Card as long as there is credit available and your account remains in good standing. If you would like to increase your credit limit, please contact us on 0861 0spitz (0861 077 489) and we'll try our best to assist you.

And remember you can re-use the credit – no need to re-apply.

Please note:

Bank statements and other supporting documents may be required for verification purposes. Applications can only be submitted on presentation of original green South African Identity Document.